Your Request:

These questions are based on the What Good Looks Like framework, which sets out NHS England's expectations and guidance for ICSs to digitise, connect and transform NHS services. Where we use the term "ICS" in this request, we are referring to the integrated care system which is overseen by your Integrated Care Board. We understand that the information requested should be held by the ICB, as the statutory body responsible for NHS services across the ICS.

1) What IT systems and/or digital tools does your ICS use to enable frictionless movement of staff across your ICS to allow flexible and remote working? Please state if your ICS does not currently enable this.

Our Response:

1) Microsoft Office 365 migrating to a single ICS wide instance to optimise intersystem working.

Your Request:

2) Which suppliers provide the digital communication tools that are used across the ICS to enable self-service pathways such as self-triage, referral, condition management and advice and guidance? Please state if your ICS does not currently provide some or all such digital communication tools.

Our Response:

2) There are no ICS wide digital communication tools that enable self-service pathways.

Your Request:

3) Do your ICS-wide clinical systems meet clinical safety standards as set out by DTAC and DCB0129 and DCB0160?

Our Response:

3) All live systems meet DCB0129 and DCB0160 and are under review for compliance with DTAC. Where gaps with DTAC compliance are identified an action plan will be developed to ensure standards are met within reasonable timescales. Systems in implementation have to meet DCB 0129, DCB 0160 and DTAC as critical pre go live criteria.

Your Request:

4) Does your ICS have a population health management system that has a fully linked, longitudinal dataset with primary, secondary, mental health, social care and community data? If yes, please state the name of the supplier of this system.

Our Response:

4) Yes – Graphnet.

Your Request:

5) Do all your ICS-wide digital transformation projects, programmes and services meet the Technology Code of Practice?

Our Response:

5) Yes.

Your Request:

6) Does your ICS have a shared care record that adheres to Professional Records Standard Body's Core Information Standard? Please can you also state the supplier of this shared care record, even if it does not currently adhere to the PRSB standard?
Clarification:

Our Response:

6) The current shared care record landscape in Cheshire and Merseyside is a legacy of previous arrangements with different technologies, investment models and digital and data maturity across the ICS.
There are currently 3 main suppliers: Philips; Graphnet; and Cerner. An ICS-wide programme of work is now underway to draw these legacy arrangements together, and this includes assessing the adherence of the different platforms to the Core Information Standard (CIS) version 2.

As the ICS-wide approach develops, we see the CIS as an important tool in ensuring consistency and appropriate standardisation of shared record content. This view is also shared by the suppliers we work with and two of the three suppliers are members of the PRSB partner scheme.