

Your Request:

1) Who provides Community Phlebotomy?

Our Response:

1) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the commissioned providers of Community Phlebotomy Services.

Cheshire

Mid Cheshire Hospitals NHS Foundation Trust and Cheshire & Wirral Partnership NHS Foundation Trust are commissioned to provide Community Phlebotomy Services.

Halton

Warrington & Halton Hospitals NHS Foundation Trust and St Helens & Knowsley Hospitals NHS Trust are commissioned to provide Community Phlebotomy Services.

Knowsley

Mersey Care NHS Foundation Trust is commissioned to provide Community Phlebotomy Services.

Liverpool

Mersey Care NHS Foundation Trust is commissioned to provide Community Phlebotomy Services.

Sefton

Mersey Care NHS Foundation Trust, Alder Hey Children's Hospital NHS Foundation Trust and local GP practices for Southport are commissioned to provide Community Phlebotomy Services.

St Helens

St Helens and Knowsley Teaching Hospitals NHS Trust are commissioned to provide Community Phlebotomy Services.

Warrington

Bridgewater Community Healthcare NHS Foundation Trust and Warrington & Halton Hospitals NHS Foundation Trust are commissioned to provide Community Phlebotomy Services.

Wirral

Wirral GP Practices are commissioned to provide Community Phlebotomy Services.

Your Request:

2) How do patients access Phlebotomy for both urgent and routine?

Our Response:

2) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to how patients access both urgent and routine Community Phlebotomy Services.

Cheshire

Community Phlebotomy Services are accessed via referral from an NHS clinician via patient booking systems.

Halton

Community Phlebotomy Services are accessed via referral for patient booking.

Knowsley

Community Phlebotomy Services are accessed via Electronic Referral Service (ESR) which is in operation at NHS Trusts and GP Practices, additionally Allied Health Professionals can also refer into the service.

Liverpool

Community Phlebotomy Services are accessed via a patient's GP or other health care professional.

Sefton

Community Phlebotomy Services are accessed via a patient's GP, acute referral, internal referrals at provider organisations.

St Helens

Routine Community Phlebotomy Services are accessed via online booking systems or by telephone call. For urgent Community Phlebotomy Services the GP or GP Practice staff are required to call.

Warrington

Community Phlebotomy Services are accessed via referral for patient booking.

Wirral

Community Phlebotomy Services are accessed via a patient's GP or other health care professional.

Your Request:

3) What is the mean wait in 22/23 Q1 April-June for urgent bloods done in a clinic? If this is not available, then if a referral was to be made when would the patient be seen?

4) What is the mean wait in 22/23 Q1 April-June for routine bloods done in a clinic? If this is not available, then if a referral was to be made when would the patient be seen?

Our Response:

3 - 4) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the mean average wait in 2022/23 Q1 for urgent/routine bloods to be completed in clinic following referral.

Cheshire

Information not held*.

Halton

Approximately two weeks for urgent bloods and three weeks for routine bloods.

Knowsley

Information not held*.

Liverpool

Information not held*.

Sefton

Information not held*.

St Helens

Information not held*.

Warrington

Information not held*.

Wirral

The timeframe for bloods varies upon clinical need of the patient. This is managed and prioritised by individual GP Practices. Urgent bloods on average would be seen within a week and routine bloods within 2 weeks. Other bloods will be provided as and when necessary, as part of planned work, such as scheduled blood reviews.

Your Request:

5) What target do you have for urgent and routine bloods done in a clinic?

Our Response:

5) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to any targets for urgent/routine bloods to be completed in clinic.

Cheshire

Information not held*.

Halton

No formal target listed, but ideally one week.

Knowsley

Information not held*.

Liverpool

Information not held*.

Sefton

Information not held*.

St Helens

No formal target listed.

Warrington

Information not held*.

Wirral

All bloods are undertaken in GP Practice sites. Please see response to Question 3 - 4.

Your Request:

6) What is the mean wait in 22/23 Q1 April-June for urgent bloods done for housebound/domiciliary?

7) What is the mean wait in 22/23 Q1 April-June for routine bloods done for housebound/domiciliary?

Our Response:

6 - 7) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to the mean average wait in 2022/23 Q1 for urgent/routine bloods to be completed for housebound/domiciliary patients..

Cheshire

Information not held*.

Halton

Housebound patients have their bloods undertaken by the district nursing/community nursing teams, rather than the Community Phlebotomy Service.

Knowsley

Information not held*.

Liverpool

Information not held*.

Sefton

Information not held*.

St Helens

The mean average waiting time in Quarter 1 (April to June) of the 2022/23 financial year for urgent bloods to be completed for housebound/domiciliary patients was 72 hours. The mean average waiting time in Quarter 1 (April to June) of the 2022/23 financial year for routine bloods to be completed for housebound/domiciliary patients was 10 days.

Warrington

Housebound patients have their bloods undertaken by the district nursing/community nursing teams, rather than the Community Phlebotomy Service.

Wirral

Information not held*.

Your Request:

8) What target do you have for urgent and routine bloods done in patients' homes – housebound and domiciliary

Our Response:

8) Please find listed below the information held by each of the former CCG areas that now make up NHS Cheshire & Merseyside ICB in relation to any targets for urgent/routine bloods to be completed for housebound/domiciliary patients.

Cheshire

Information not held*.

Halton & Warrington

No formal target set.

Knowsley

Information not held*.

Liverpool

Information not held*.

Sefton

Information not held*.

St Helens

For urgent bloods completed in patient's homes/housebound/domically the target is 72 hours. For routine bloods completed in patient's homes/housebound/domically the target is 10 days.

Warrington

No formal target set.

Wirral

Please see response to Question 3 - 4.

*You may wish to redirect your request for this information to the commissioned providers of Community Phlebotomy Services, who are listed below for each of the former CCG areas along with their contact details:

Cheshire

Mid Cheshire Hospitals NHS Foundation Trust

foi.foi@mcht.nhs.uk

Cheshire & Wirral Partnership NHS Foundation Trust

cwp.foi@nhs.net

Knowsley

Mersey Care NHS Foundation Trust

FOI@merseycare.nhs.uk

Liverpool

Mersey Care NHS Foundation Trust

FOI@merseycare.nhs.uk

Sefton

Mersey Care NHS Foundation Trust

FOI@merseycare.nhs.uk

Alder Hey Children's NHS Foundation Trust

FOIRequests@alderhey.nhs.uk

Member GP Practices

<https://www.southportandformbyccg.nhs.uk/about-us/our-member-practices/>

St Helens

St Helens and Knowsley Teaching Hospitals NHS Trust

foirequests@sthk.nhs.uk

Warrington

Bridgewater Community Healthcare NHS Foundation Trust

bchft.foi@nhs.net

Warrington & Halton Hospitals NHS Foundation Trust

WHH.FOI@nhs.net

Wirral

Member GP Practices

<https://www.wirralccg.nhs.uk/about-us/our-gp-practices/>