

Ref: FOI/00045/CMICB
02 September 2022

Your Request:

1) I understand the My Way Diabetes platform is in use in the ICS area. What patient data can be viewed through the My Way Diabetes platform?

Our Response:

1) Please be advised that locally the Cheshire & Merseyside MyWay Diabetes platform ceased in March 2022. There is a residual service offered for patients who want to finish their structured education courses. Currently, for digital structured education, patients are now being directed to the type 2 nationally promoted healthy living platform at <https://healthyliving.nhs.uk/>.

For type 1 education, patients are being encouraged to access MyType1 diabetes education platform at <https://www.mytype1diabetes.nhs.uk/>

NHS Cheshire & Merseyside ICB does not hold information regarding what patient data can be viewed through the MyWay Diabetes platform.

Your Request:

2) Does the My Way Diabetes platform integrate with GP Systems in the ICS area to provide patients and clinicians with a view of medical records?

3) Does the My Way Diabetes platform integrate with NHS Trust systems in the ICS area?

4) Does the My Way Diabetes platform currently allow patients to upload glucose monitoring data for clinician review? If not a current capability, are there plans to allow this in the future?

Our Response:

2 - 4) NHS Cheshire & Merseyside ICB does not hold information regarding whether the MyWay Diabetes platform integrates with GP/NHS Trust systems, or currently allows patients to upload data for clinician review.

Your Request:

5) Are there any plans to widen the usage or scope (functionality) of the platform in the ICS area?

Our Response:

5) NHS Cheshire & Merseyside ICB is currently promoting the online diabetes platforms listed in response to Question 1. NHS Cheshire & Merseyside ICB does not hold information on any plans to widen the usage or scope of the MyWay Diabetes Platform.