

Ref: FOI/00122/CMICB
10 November 2022

Your Request:

1) Digital Dictation

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

Department 1

Supplier name

System name

Contract initiation date

Contract expiration date

Is it a rolling (annual) contract? (Y/N)

What is the annual or contract cost? (Please specify one option)

Department 2

Supplier name

System name

Contract initiation date

Contract expiration date

Is it a rolling (annual) contract? (Y/N)

What is the annual or contract cost? (Please specify one option)

2) Voice recognition

(Please specify the information by department that has the service, e.g., radiology, dermatology, etc.)

Department 1

Supplier name

System name

Contract initiation date

Contract expiration date

Is it a rolling (annual) contract? (Y/N)

What is the annual or contract cost? (Please specify one option)

Department 2

Supplier name

System name

Contract initiation date

Contract expiration date

Is it a rolling (annual) contract? (Y/N)

What is the annual or contract cost? (Please specify one option)

3) Outsourced Medical transcription

Supplier name(s)

Contract initiation

Contract expiration

Is it a rolling (annual) contract? (Y/N)

Total spending 2019

Total spending 2020

Total spending 2021

Please find attached an excel file for you to easily fill in with the information.

System definitions

Digital Dictation: Device used to record audio and share recordings digitally.

Voice Recognition: Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.

Medical transcription: The manual processing of voice reports dictated by physicians and other healthcare professionals into text format

Our Response:

1 – 3) Please be advised that NHS Cheshire & Merseyside ICB is a commissioner of healthcare services and not a provider delivering direct patient care. As a result, NHS Cheshire & Merseyside ICB as an organisation does not use any digital dictation, voice recognition or outsourced medical transcription.